RESIDENT NEWSLETTER Winter 2023

BOULDER HOUSING PARTNERS NEWS

Dear BHP Residents,

On behalf of the Boulder Housing Partners team, I want to express our sincere gratitude for choosing to make your home with us. Your residency is valued, and we appreciate the sense of community you bring to our housing developments.

As we anticipate the coming year, please be aware that your well-being is important to us. If you encounter challenges in meeting your rent obligations due to financial difficulties, our dedicated community manager and resident service coordinator are here to support you. Feel free to reach out to them at resourceconnect@boulderhousing.org, and they will be more than willing to discuss your situation and guide you towards available local financial resources.

Wishing you all the warmth and joy of the holiday season, and looking forward to a happy and healthy 2023.

Best regards,

Jeremy Durham, Executive Director

Holiday Office Hours Christmas Eve Friday, 12/22 Christmas Day Monday, 12/25 New Year's Eve Friday, 12/29 New Year's Day Monday, 1/1 CLOSED CLOSED

JOB OPPORTUNITIES

Come join our mission-driven team!



See all job opportunities: boulderhousing.org/jobs

NEW Positions Include:

- Assistant Property Manager
- Leasing Specialist
- Strengthening Families Project Facilitator
- Maintenance Technician II
- Maintenance Technician Painter

PAYING YOUR RENT ONLINE

BHP offers RentCafe, a free online portal where you can easily schedule rent payments, pay additional rent-related charges, set up multiple roommate payments, and submit non-urgent maintenance requests. You can also download the mobile app for convenient on-the-go access.

www.boulderhousing.org/easy-rent-payment-options

LATE RENT PAYMENTS

If you have received a Demand for Rent, your account will be blocked from accepting anything but the full balance that you owe. To satisfy your Demand for Rent and avoid any evictions proceedings, you will need to pay your full balance electronically in cash through a WIPS payment (boulderhousing.org/resident-hub/pay-my-rent/wips/) or call your property manager to make a payment with a credit or debit card. WIPS payments are accepted at the three 7-Elevens in Boulder using PayNearMe.

Any partial payments will be returned. Note: To make payments with WIPS or credit or debit card you must speak with your property manager first, as they will have to enable your account to take the full balance payment. You can also talk to them if you have any questions about your balance.

IN THE COMMUNITY

FUNDS AVAILABLE TO SUPPORT COMMUNITY ENRICHMENT

The Boulder Housing Partners Foundation supports BHP residents by mobilizing resources for life-enriching and community-building services. The Foundation has dedicated funds to support residents interested in programs, projects, or events that will enhance their lives (e.g., workshops, storytellers, cooking classes, dance or musical performances, playground equipment, materials for communal use).

Residents may apply for funds (maximum of \$500) that support enrichment for at least five residents in the housing community. Applicants must demonstrate efforts to determine others' interest in the proposed activity or item. To request the short application to apply for funds, email bhpfoundation@boulderhousing.org. For questions, please contact Anita Speirs, BHP Events Coordinator, at 720-786-8733 or speirsa@boulderhousing.org.







RENTERS INSURANCE

As your lease outlines, BHP's insurance does not cover residents' personal property in the event of loss or damage from fire, flood, windstorm, burst pipes, theft, vandalism, or similar causes.

Renters insurance coverage depends on the insurer, but typically renters insurance covers the loss or damage of personal possessions due to fire, theft, and other circumstances.

Renters insurance typically costs between \$5.00 and \$30.00 a month. Some car insurance companies offer a discount to current policy holders.

BHP highly recommends that residents look into renters insurance options and purchase it to protect your personal property.

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PARTNER HIGHLIGHT

FREE YOUTH FARE ON ALL RTD BUSES

From 9/1/2023 through 8/31/2024, youth 19 and under can ride for free on all RTD buses. To ride at no cost as part of this program, youth must be prepared to show one of the following to the bus operator or fare inspector: current school ID, valid government-issued ID, alien registration/permanent resident card, Military ID/dependent card with DOB, RTD-issued youth special discount card. Learn more: www.rtd-denver.com/zero-fare-for-youth

Are you a new rider to the RTD system? Check out this How to Ride video: www.youtube.com/watch?v=xh1i_02uZ7Q



SNOW MUCH FUN VIRTUAL (AR) EXPERIENCES

Downtown Boulder lights up the holidays late November through December with special events, activities, and promotions throughout downtown. Explore downtown Boulder through a new lens as you adventure through a self-guided AR tour of the district. Scan QR codes on each block of the Pearl Street Mall as well as the East End and West End and throughout the Civic area to access fun filters via Instagram. Follow along this winter wonderland trail and meet snowmen, penguins, and more as you go! Get the map here: 2023 Snow Much Fun Lighting Map



COLORADO LOW-INCOME ENERGY ASSISTANCE PROGRAM (LEAP)

LEAP is a federally funded program that helps eligible hard-working Colorado families, seniors, and individuals pay a portion of their winter home heating costs. Their goal is to help bring warmth, comfort and safety to your home and family by assisting with heating costs. If your income is up to 60% of the state median income level, you may qualify for heating assistance through LEAP. LEAP accepts applications between November and April. Please call 1-866-432-8435 for more information. Applications can be completed on the Colorado PEAK website or here: Colorado Low-income Energy Assistance Program (LEAP) | Colorado Department of Human Services.



COOLER TEMPERATURES

As we get into the heart of winter, we ask that residents:

- During the winter months, never turn your heat off. Even for extended times away, please do not turn your heat lower than 60 degrees
- Disconnect personal outdoor hoses if freezing temperatures are in the forecast
- Test run heating systems to ensure your furnace is working properly
- Keep an eye out for ice melt that will be available in green buckets near sidewalks throughout the winter.



EFAA'S HOLIDAY GIFT ROOM

If you or your family has received help from the Emergency Family Assistance Association (EFAA) this year, you are warmly invited to EFAA's Holiday Gift Room! EFAA will host this event from December 12-16 at Diagonal EFAA'S HOLIDAY GIFT ROOM Plaza Community. Please be prepared with the head of household's name, birthdate, and ages of all children. Find more information at www.efaa.org/get-help/gift-room/. If you

would like to donate a gift to EFAA, unwrapped new gifts (nothing used, please) for children and teens ages 0-18 are needed. Learn more about what and how to donate at www.efaa.org/holiday-giving.



FREE MUSEUM & PARK DAYS

LOCAL FREE DAYS For more information: Free Museum Days				
Boulder Museum of Contemporary Art	<u>Denver Art Museum</u> (720) 865-5000	Denver Museum of Nature and Science (303) 370-6000	Plains Conservation Center (Aurora) (720) 865-3500	Denver Botanic Gardens (York St. & Chatfield Farms) (720) 865-3500
Free - every Sat 11am-5pm	Tues, Jan 9 10am-9pm	Mon, Jan 8 5pm-9pm	Thurs, Jan 19 9am-2pm	Mon, Jan 15 9am-4pm
Museum of Boulder	Children's Museum of Denver (303) 433-7444	Museum of Natural History, CU-Boulder (303) 492-6892	<u>Denver Zoo</u> (303) 832-4092	Longmont Museum (303) 832-4092
Free for SNAP recipients. You can bring up to 4 people. EBT card needed.	\$1 per person admission for groups of up to 10 people with an EBT card	Free - 7 days a week	Fri, Jan 5 10am-5pm Register in ad- vance	Free - 2nd Sat of each month from 8am-5pm



