

### BOULDER HOUSING PARTNERS NEWS


FROM THE  
EXECUTIVE DIRECTOR

Dear Residents,

I've loved seeing pictures this summer of BHP community members gathering outdoors for gardening, book-giveaways, Day of Caring, community meetings, and back-to-school events. Our Boulder community is a beautiful place to spend time outdoors and to refresh as we take on new beginnings in the fall.

This fall, one of our priorities at BHP is to better understand how we can improve our customer service for you. To that end, we have been and will be sending a one-question survey to all residents. Please keep an eye out for it and take just a few minutes to provide us with your valuable feedback. Your opinion makes a difference and we look forward to hearing from you!

Sincerely,

  
Jeremy Durham, Executive Director



### JOB OPPORTUNITIES

**We're hiring!**

**Come Join our mission-driven team.**



We have a few different job opportunities at Boulder Housing Partners! See all job opportunities at: [boulderhousing.org/jobsvolunteering](https://boulderhousing.org/jobsvolunteering)

**NEW Positions Include:**

- Cleaner
- Customer Service Specialist/Housing Navigator
- Lease Up & Customer Service Specialist
- Operations Specialist

### MONTHLY SAFETY SNIPPETS

*COURTESY OF BOULDER POLICE COMMUNITY SERVICES*

- #1: Call if you can, text if you can't. If the situation is urgent, dial 911. If it is a local non-emergency, call (303) 441-3333.
- #2: Trust your intuition in sketchy situations – if you sense something, do something. For threatening behavior, call 911 as soon as is possible and safe. Risk increases the longer you wait.
- #3: Resist the distraction! Texting while driving is illegal and unsafe.
- #4: Keep Your Junk in the Trunk! Thieves target vehicles with valuables in plain view.
- #5: Avoid isolated areas and times when few people are around.
- #6: Text if you must, but it is best to call our dispatch because GPS may not tell us exactly where you are and getting verbal confirmation is key.
- #7: Bullying + Internet = Cyberbullying. Report it.
- #8: Leaving your car idling is an open invitation to a thief to easily take your car and valuables within, including the keys to your home, your garage opener, your sporting equipment, your kids, and even your inviolability. Remove the invitation.
- #9: Plan the safest route to your destination; choose well-lit, busy pathways and streets. Tell someone where you are going and when you will return.
- #10: Be Aware, Free the Ear! Hearing is vital for situational awareness, so please unplug.
- #11: Having 911 as a speed dial increases the risk of misdials which result in extra work for dispatchers.
- #12: Lock your doors, even when you are at home. Secure your windows so that they cannot be opened from the outside. Have lights at all entrances. Install deadbolt locks.

### IN THE COMMUNITY

#### THE RESIDENT NEWSLETTER IS GOING DIGITAL!

Future issues of our quarterly resident newsletter will be sent only via email. A paper copy will be posted in common areas. If you haven't shared your email with us, now is the time! This will not only ensure that you receive a copy of the newsletter it will also help BHP communicate with you. Please contact property management to share your email or fill the form out online at:

<https://boulderhousing.org/contact-us>

#### INTERNATIONAL BILINGUAL FAMILY GATHERING

**Do you and your children speak more than one language at home, whether it's French, German, Chinese, etc.?** The Boulder Public Library holds monthly gatherings for bilingual families! The next one will be Saturday, November 12 from 3:30-4:30 p.m. For more information, visit the link below:  
<https://calendar.boulderlibrary.org/event/8977892>

#### FUNDS AVAILABLE TO SUPPORT COMMUNITY ENRICHMENT


The Boulder Housing Partners Foundation supports BHP residents by mobilizing resources for life-enriching and community-building services. The Foundation has dedicated funds to support residents interested in programs, projects, or events that will enhance their lives (e.g., workshops, storytellers, cooking classes, dance or musical performance, playground equipment, materials for communal use). Residents may apply for funds (max of \$500) that support enrichment for at least two residents in the housing community. Applicants must demonstrate efforts to determine others' interest in the proposed activity or item. To apply for funds, find the short application at [boulderhousing.org/enrichment-grant](https://boulderhousing.org/enrichment-grant) and submit the form online or email to [bhpfoundation@boulderhousing.org](mailto:bhpfoundation@boulderhousing.org). For questions, contact Anita Speirs, BHP Foundation Board member and BHP resident at [speirsa@boulderhousing.org](mailto:speirsa@boulderhousing.org).




IN THE NEIGHBORHOOD

REMINDERS ABOUT CONTACTING MAINTENANCE

Are you in need of a maintenance repair in your home?  
Here are some helpful reminders about placing your work order request.

 **For Urgent Maintenance**, please call (720) 564-4620 and follow the prompts to be transferred to the Urgent Maintenance Answering Service. There will be a short pause during the transfer. Once you are connected you will be asked for information regarding your call – reason for calling, property name, your name, complete address, and phone number. Only urgent calls will be dispatched to the maintenance technician who is on call. If it is a fire or medical emergency, please call 911.

 **For Routine Maintenance**, email [workorder@boulderhousing.org](mailto:workorder@boulderhousing.org), place a work order through your RENTCafé account, or call (720) 564-4620. Please leave your name, phone number, address, and description of work needed. If you have a special need in scheduling, please leave this information in your message and how to contact you.



**We try to complete all work orders** within three days of the request, but there are times, when due to the total number of work requests, it will take a little longer.



**By requesting a repair** by phone, email, or through RENTCafé, you have given Maintenance permission to enter your home without further notice.



**If you are not home**, a yellow card will be left for you indicating a technician was there.

CLOSED

BHP offices will be closed on **Mon, Nov 11** for Veterans Day

STAFF UPDATE



**David Nguyen**  
AmeriCorps volunteer and College & Career Coordinator

High school students will be able to work with David for college and career readiness.

GET HELP WITH THE COSTS OF WINTER HEATING



LEAP

The Colorado Low-income Energy Assistance Program (LEAP) is a federally funded program that helps eligible Colorado families, seniors and individuals pay a portion of their winter home heating costs. To receive LEAP assistance, households must include at least one member who is a U.S. Citizen, or Legal Permanent Resident, and meet income guidelines. Applications are available in English and Spanish at the BHP main office, and online at [www.cdhs.colorado.gov/leap](http://www.cdhs.colorado.gov/leap). Click on “Learn more about applying for LEAP benefits” to find out all the ways to apply. To request an application in the mail, or for questions, call the CO Dept of Human Services hotline at (866) 432-8435. Return completed applications before April 30, 2022 to LEAP, P.O. Box 39200, Colorado Springs, CO 80949

ENERGY SAVING TIPS

Below are a few energy saving tips that you can implement in your home this fall – great for the environment and to reduce your energy costs.

- Plug home entertainment equipment into a power strip and turn off the power strip when not in use.



COOLER TEMPERATURES

As we begin to approach cooler temperatures this fall, we ask that residents:

- Disconnect personal outdoor hoses if freezing temperatures are in the forecast
- Test run heating systems to ensure your furnace is working properly
- Keep an eye out for ice melt that will be available in green buckets near sidewalks later this fall
- Unplug phone/computer chargers when not in use.
- Open curtains on south-facing windows during the day to allow sunlight to naturally heat your home.
- Adjust your thermostat down when you leave your house for long periods.

FREE MUSEUM & PARK DAYS

LOCAL FREE DAYS

Boulder Museum of Contemporary Art	Denver Art Museum (720) 865-5000	Denver Museum of Nature and Science (303) 370-6000	Plains Conservation Center (Aurora) (720) 865-3500	Denver Botanic Gardens (York St. & Chatfield Farms) (720) 865-3500
Free - every Sat 11am-5pm	Tues, Nov 8 10am-9pm	Mon, Dec 5 9am-5pm	Sat, Nov 19 10am-3pm	Fri, Nov 25
Museum of Boulder	Children's Museum of Denver (303) 433-7444	Museum of Natural History, CU-Boulder (303) 492-6892	Denver Zoo (303) 832-4092	Longmont Museum (303) 832-4092
Free for SNAP recipients. You can bring up to 4 people. EBT card needed.	\$1 per person admission for groups of up to 10 people with an EBT card Free - Sat, Oct 15 10am-4pm	Free - 7 days a week	Tues, Nov 1 10am-5pm Register in advance	Free - 2nd Sat of each month from 8am-5pm

DISCOVER THE NATIONAL PARKS FOR FREE

National Parks, including Rocky Mountain National Park, will be free on Friday, November 11. Mark your calendars!

