FROM THE EXECUTIVE DIRECTOR

BOULDER HOUSING PARTNERS AWARDED 39 NEW HOUSING VOUCHERS

Boulder Housing Partners has been awarded federal funding from the office of Housing and Urban Development for 39 new Housing Choice Vouchers. These vouchers will be available for use in 2020 and will provide rental assistance for people with disabilities under the age of 62, and their households, who earn incomes well below the area average.

INTEREST LIST & WAITLIST OPENING DEC. 3-5 FOR CICLO, CANYON POINTE & GLEN WILLOW

Construction at Ciclo, our newest affordable apartment community in Boulder Junction, and renovations at Canyon Pointe and Glen Willow, two of our deeply affordable Section 8 communities in downtown Boulder, are well underway.

We are excited to share that we will be opening an interest list for Ciclo and a waitlist for Canyon Pointe and Glen Willow from 9 am, Tuesday, December 3 through 4 pm, Thursday, December 5, 2019 for applicants who would like to sign up to apply for an apartment home at these communities.

Qualifications and sign up information vary for these communities. Visit: boulderhousing.org/Housing-Lists-Dec-3-5 to learn more. Please share!

BHP TO BEGIN CONSTRUCTION OF 30PEARL NEIGHBORHOOD

This December, BHP will break ground on 30Pearl, a new permanently affordable community consisting of 120 apartment homes at the corner of 30th Street and Pearl Parkway. Learn more at: boulderhousing.org/property/30pearl

HOUSING CHOICE VOUCHER LOTTERY TO OPEN MORE FREQUENTLY IN 2020

Beginning in 2020, the lottery for Housing Choice Vouchers will open online three times a year in the months of February, June, and October. The lottery will be open for two days during those months.

OUR goal in opening the lottery on a regular basis is to allow for a quicker turn-around time to help community members as they plan for housing options. Exact dates of the openings will be posted on our website and lottery hotline, (720) 564-4627, at least one month in advance. Learn more about Housing Choice Vouchers at: boulderhousing.org/program/housing-choice-voucher-program.

THANK YOU FOR YOUR SURVEY FEEDBACK

We would like to thank all the households who provided their valuable feedback to the resident survey that was sent out this past September. We received over 400 completed surveys which was a great response rate (30%) and surpassed our expectations. The survey is designed to help BHP improve services for people living in BHP communities. Overall, the results were positive with most respondents letting us know BHP provides high quality customer service.

We received helpful information which will guide our efforts to improve the customer service experience for BHP residents. We are currently reviewing the data which will help inform our customer service plan going into 2020. Additionally, calls are being made to residents who indicated they would like to have follow up about their responses and comments. Stay tuned for more information on the findings and action items that are a result of your feedback. We sincerely appreciate the time residents took to complete the survey.

BOULDER HOUSING PARTNERS HOLIDAY OFFICE HOURS

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<thead>
<tr>
<th>Event</th>
<th>Date</th>
<th>Hours</th>
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<tbody>
<tr>
<td>Christmas Eve, Tues.</td>
<td>12/24</td>
<td>8 AM - 12 PM</td>
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<tr>
<td>Christmas Day, Wed.</td>
<td>12/25</td>
<td>CLOSED</td>
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<tr>
<td>New Year’s Eve, Tues.</td>
<td>12/31</td>
<td>8 AM - 12 PM</td>
</tr>
<tr>
<td>New Year’s Day, Wed.</td>
<td>1/1</td>
<td>CLOSED</td>
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Dear Residents,

As we approach the holiday season and the start of the new year, I’d like to take a moment, along with the Boulder Housing Partners staff, to thank you for making your home with BHP.

We appreciate your residency with BHP, your leadership in programming, and your feedback most recently received in our resident survey.

As you’ll read in this newsletter, we received funding to provide additional Housing Choice Vouchers in our community next year. In 2020, we will also be opening 38 new affordable apartment homes at Ciclo, and 41 new apartment homes at Canopy at Red Oak Park.

We look forward to creating affordable homes and building community together in the coming year ahead.

Best wishes for a happy, healthy holiday season,

Jeremy Durham, Executive Director
FINANCIAL WORKSHOP OPPORTUNITIES

To schedule an individual to attend financial workshops Jan 21, Feb 18 -

FREE MUSEUM & PARK DAYS

Help Prevent Frozen Pipes

Follow these tips to prevent frozen pipes and damage to your personal belongings and BHP property:

- Leave your heat thermostat set at, or above, 65 degrees, especially if you will be gone for an extended amount of time.
- Open your kitchen and bathroom cabinet doors on cold nights, or if you will be gone, to allow warm air to circulate around the water pipes.
- Securely close all windows to prevent freezing drafts. Notify maintenance if you feel any cold air drafts coming in from outside.
- Notify maintenance if you do not have hot or cold water at any of your faucets; this is the first sign of pipes freezing.
- Disconnect outdoor hoses

Snow Removal Information

When snowfall accumulates to one or more inches on the sidewalks, BHP will provide snow removal. If there is less than one inch of snow, BHP will determine the need for snow removal.

Snow removal will start at either the beginning of the day or the following day of the snow event. Sites are prioritized by need, beginning with the communities serving seniors and people with disabilities.

Green buckets containing ice melt will be available for residents to use on the sidewalks, steps, porches and decks around the exterior of buildings. If there are any problem areas or ice patches after snow removal is complete, or if you need more ice melt, notify maintenance.

Winter Season

MAKE SURE YOU'RE COUNTED!

By April 1, 2020, every home in our nation will receive an invitation by mail to participate in the 2020 Census, with the option to respond by mail, by phone, or online.

This census, that takes place every ten years, shapes many different aspects of our community. An accurate count of our population means that communities across the nation receive the funding, services, and business support they deserve and need. The results also determine how many seats in Congress each state gets. Be sure to look for your census invitation in the mail in 2020. Visit census.gov for more information, including how to avoid scams and how the census will work.

The next Census is just around the corner in 2020

The Census

United States Census

Make sure you’re counted!

Census 2020

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Community Resources

LEAP Program Assists With Heating Costs

Boulder County is offering its Low Income Energy Assistance Program (LEAP) to assist families and individuals with their heating costs November 1 through April 30. To receive LEAP assistance, households must contain at least one member who is a U.S. Citizen (or Legal Permanent Resident) and meet income guidelines. Applications are available in English and Spanish at the BHP main office, at Boulder County offices, and online at bouldercounty.org. To have an application mailed to you, call the CO Dept of Human Services hotline at (866) 432-8435.

New Name for Boulder Senior Centers

Age Well Center is the new name for the City of Boulder Senior Centers. Both the Age Well Center East (5660 Sioux Dr.) and the Age Well Center West (909 Arapahoe Ave.) will continue to provide programs and services that support older adults, including lifelong learning classes, social clubs, exercise and fitness classes, health and well-being programs, day trips and extended travel, volunteer opportunities, Meals on Wheels, and supportive resource services. Visit the City of Boulder Senior Services website to find the 2020 Winter Older Adult Program guide: bouldercolorado.gov/seniors

Free Museum & Park Days

Denver Art Museum (720) 865-5000
Denver Museum of Nature and Science (303) 370-6000
Denver Botanic Gardens (720) 865-3500

First Sat. of each month

Dec 8, Jan 6 & 26, Feb 20 & 23
Jan 21, Feb 18

Children's Museum of Denver (303) 433-7444
Museum of Natural History, CU-Boulder (303) 492-6892
Denver Zoo (303) 832-4092

Free 4-8 p.m., 1st Tues. of the month
Free, seven days a week
Jan 12, Jan 18 & Feb 2

Visit https://scfd.org/find-culture/free-days/ for more information on free days in the Denver area.

Financial Workshop Opportunities

BHP collaborates closely with Boulder County Workforce, Boulder County Personal Finance Program, and Philanthropiece Foundation to provide financial workshop opportunities. To learn more:

Check Boulder County Workforce calendar to attend financial workshops available in both English and Spanish: bit.ly/Workforce-Bldr-County

Call Boulder County Personal Finance Program to schedule an individual appointment with their trustworthy staff. Several languages available upon request. Appointments can be made Mon. to Fri. from 8 a.m. - 4:30 p.m. Call (720) 564-2279 (Select Option 1).

Attend a monthly Spanish Financial Cafecito co-hosted by Philanthropiece Foundation and BHP at Red Oak Park Community Center. For more information call Jordan at (909) 289-6114 or Ingrid at (720) 757-7751.

Welcome New Staff

Jena Beck
Arapahoe Community Manager
High Fives, Northport, Walnut Place

Tara Chastain
Operations Specialist
Holiday, Lee Hill, Red Oak Park, Vistosa, WestView

Brittany Malveaux
Voucher Specialist I
Arapahoe East, Canyon Pointe, Dakota Ridge, Foothills, Glen Willow, Hayden Place, Midtown, Sanitas Place, Twin Pines, Whittier

Scott Leekas
Operations Specialist
Bridgewalk, Flats @104 Canyon, Tantra Lake Apartments, Twenty37

Scott Minturn
Leasing Specialist
Arapahoe East, Canyon Pointe, Dakota Ridge, Foothills, Glen Willow, Hayden Place, Midtown, Sanitas Place, Twin Pines, Whittier

Patrick Russell
Resident Services Intern

Boulder Housing Partners
Providing Homes, Creating Community, Changing Lives

Customer Service: (720) 492-6892

Winter 2020

In the Neighborhood

Resident Newsletter