



Boulder Housing Partners

Resident Newsletter November 2014

Providing Housing

Creating Community

Changing Lives



DESIGN BY [BOGDAN NEGRESCU](#)

THANK YOU! At the start of this year's Holiday Season, the staff at Boulder Housing Partners would like to take a moment to thank you for your continued tenancy and for choosing us to meet your housing needs. Please accept our well-wishes for a happy, healthy holiday season.

BHP HOLIDAY OFFICE HOURS

THANKSGIVING DAY, NOVEMBER 27 TH	CLOSED
FRIDAY, NOVEMBER 28 TH	CLOSED
CHRISTMAS EVE, DECEMBER 24 TH	OPEN 8:00AM TO 12:00PM
CHRISTMAS DAY, DECEMBER 25 TH	CLOSED
NEW YEAR'S EVE, DECEMBER 31 ST	OPEN 8:00AM TO 12:00PM
NEW YEAR'S DAY, JANUARY 1 ST	CLOSED

BHP NEWS



1175 LEE HILL

BHP'S HOUSING FIRST COMMUNITY AT 1175 LEE HILL NOW OPEN

On Monday, November 3, BHP celebrated the grand opening of 1175 Lee Hill, Boulder's first apartment community for chronically homeless individuals. The 31-unit community will provide permanent homes and supportive services for homeless individuals to help them achieve long-term stability and self-reliance. Residents began moving in on November 4. "Providing permanent, supportive housing for people experiencing chronic homelessness is both a compassionate response and a cost-effective approach to assisting this vulnerable population," said Angela McCormick, Chair, BHP Board of Commissioners. "Housing creates stability in people's lives."

THE RESIDENT SURVEY RESULTS ARE IN!

In August we asked residents to fill out a survey to evaluate the effectiveness of BHP's operations and your satisfaction with the housing we provide. Twenty percent of our residents responded. Thank you for your participation! Each department at BHP delves into the feedback you provide and this information is incredibly valuable to our continuous improvement.

The following departments received percentage ratings indicating our residents are very satisfied or satisfied with the services that BHP provides: Property Management 87%, Maintenance 90%, Front Desk 85%, and Resident Services 86%. The overall rating for BHP was an 87%, or B+.

Residents who completed the survey were eligible to enter our drawing for one of five \$100 Target Gift Cards! Congratulations to the 2014 recipients who reside at: Sanitas Place, Dakota Ridge, Hayden Place, High Mar, and Canyon Pointe.

NEIGHBORHOOD NEWS

DIAGONAL COURT WINS WATER CONSERVATION CHALLENGE



In a project envisioned by BHP Maintenance Tech Paul Graham, we set up a contest this summer between Woodlands and Diagonal Court that involved the Boulder water department, BHP staff, and residents. At Diagonal Court,

residents reduced their water consumption by 6% in the months of July and August. They saved approximately 17,500 gallons of water in those two months! We were glad to see the project come to a successful conclusion, and on September 17th staff celebrated with the community at Diagonal Court - the winners of this summer's Water Conservation Challenge!

RESIDENT REPRESENTATIVE COUNCIL (RRC)

RRC members are public housing residents who work in partnership with Boulder Housing Partners to address the needs and concerns of residents. You are welcome to attend RRC meetings, held on the 2nd Wednesday of each month, usually from 12:30-2:00pm. Please call Sharon at 720-565-4695 to confirm meeting times and locations.



SIGN UP FOR E-NEWSLETTERS

To sign up to receive newsletters via email, send an email to bhpinfo@boulderhousing.org with your name and email address.

MAINTENANCE & PROPERTY MANAGEMENT



CALL (720) 564-4620 FOR MAINTENANCE

PREVENTIVE MAINTENANCE VISITS - THANK YOU!

BHP's Maintenance department would like to thank all of our residents for their cooperation during this year's Preventive Maintenance inspections. Your cooperation helps keep your property safe and in good repair. These routine maintenance visits took place from March through October.

SNOW REMOVAL

When a snowfall accumulates to 1 or more inches on the sidewalks, BHP will provide snow removal. If there is less than one inch of snow, BHP will determine the need for snow removal. Snow removal will start at either the beginning of the day, or when the snow stops falling. Sites are prioritized by need, beginning with the senior sites. Orange or green buckets containing ice melt will be available for residents to

use on the sidewalks and steps around the exterior of apartments and/or buildings. If there are any problem areas or ice patches after snow removal is complete, notify maintenance at (720) 564-4620.

COLD WEATHER PRECAUTIONS

Follow these tips to prevent frozen pipes and damage to your personal belongings and BHP property:

1. Leave your heat thermostat set at, or above, 65 degrees, especially if you will be gone for an extended amount of time.
2. Open your kitchen and bathroom cabinet doors on cold nights or if you will be gone, to allow warm air to circulate around the water pipes.
3. Securely close all windows to prevent freezing drafts. Notify maintenance if you feel any cold air drafts coming in from outside.
4. Notify maintenance if you do not have hot or cold water at any of your faucets; this is the first sign of pipes freezing.

HOLIDAY FREEBIES!

FREE HOLIDAY GIFTS FROM SHARE-A-GIFT

Share-A-Gift provides toys, books, and bicycles for children of low-income families. Gifts are FREE for parents of children 14 years old or younger who attend school in Boulder Valley School District (BVSD) or live within the BVSD attendance area. On Saturday, December 20th, all eligible parents are able to come and "shop" by selecting new and gently-used toys for their children with the help of 100's of volunteer assistants. Please visit shareagift.org for details.



RESOURCES

LEAP ENERGY ASSISTANCE PROGRAM

Boulder County is offering its Low Income Energy Assistance Program (LEAP) to assist low-income families and individuals with their heating costs November 1 through April 30. To receive LEAP assistance your household must contain at least one member who is a U.S. Citizen (or Legal Permanent Resident) and meet income guidelines. Applications are available in English and Spanish at the BHP main office, at Boulder County offices, and online at bouldercounty.org. To have an application mailed to you call the Colorado Department of Human Services Customer Service hotline at (866) 432-8435.

ST. NICK ON THE BRICKS



Kids of all ages can visit with Santa at the Downtown Boulder Visitor Information Center for FREE. Bring your list and a camera to capture priceless holiday memories. Visit St. Nick

on Friday, November 28 and Saturdays November 29 to December 20: 11:00 am - 2:00 pm.

MEALS ON WHEELS

Meals on Wheels (MOW) offers multiple programs that provide nutritious and affordable meals to our community. MOW can deliver meals to residents, regardless of age or income, who are unable to provide a nutritious meal for themselves. They also offer Project Homecoming, a program through which you may be entitled to receive five free meals delivered to your home if you've just been released from the hospital! MOW's newly remodeled Café Classico is located in Boulder's West Senior Center at 909 Arapahoe and offers a daily affordable lunch for only \$5.00 or tasty Tuesday night dinners for only \$6.00! Call 303-441-3908 or visit www.mowboulder.org for information.



FREE ADMISSION DAYS

Denver Art Museum (720) 865-5000	Denver Museum of Nature and Science (303) 370-6000
First Saturday of each month	Monday, December 1
Denver Botanic Gardens (720) 865-3500	Children's Museum (Free 4-8pm) (303) 433-7444
Friday, November 14 Saturday, November 15	First Tuesday of each month
Denver Zoo (720) 337-1400	
Friday, November 14 Thursday, November 20 Sunday, January 11 Monday, January 12	Thursday, January 22 Friday, February 6 Saturday, February 7 Thursday, February 19

Visit <http://scfd.org/p/free-days-calendar.html> for more information.